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Exam : C4090-971

**Title : IBM Enterprise Storage
Technical Support**

Version : DEMO

1.How is RTO defined?

- A. The time it takes to restore the backup tapes at a remote site.
- B. The amount of data loss that's deemed acceptable, defined by application, in the event of a disaster-failover scenario.
- C. The amount of times it takes, from initial disaster declaration, to having critical business processes available to users.
- D. The time it takes to complete the nightly backup process.

Answer: C

Explanation:

http://www.ibmssystemsmag.com/mainframe/administrator/highavailability/backups_on_file/RPORTO-Defined/

2.A customer wants to order a full rack XIV system. The customer is on the 5th floor of the building and the elevator cannot handle the weight of a fully loaded XIV.

What is needed to deliver the system to the customer?

- A. Place the order with only 6 modules then perform a MES upgrade.
- B. Place the order, then have the installer take apart and reassemble the XIV.
- C. Place the order with just 1 TB drives.
- D. Place the order with height and weight reduction delivery.

Answer: A

Explanation:

http://www01.ibm.com/common/ssi/ShowDoc.wss?docURL=/common/ssi/rep_sm/2/872/ENUS2810_h02/index.html&lang=en

3.Which IBM storage offering scales linearly without hot-spots and delivers insights from analytics faster with tuning-free data distribution?

- A. IBM FlashSystem
- B. DS8870
- C. LTFS
- D. XIV

Answer: D

Explanation:

[https://www950.ibm.com/events/wwel/impact/impact2014cms.nsf/download/k2afbd72827662766145c2733fd3/\\$FILE/Impact2014_3421.pdf](https://www950.ibm.com/events/wwel/impact/impact2014cms.nsf/download/k2afbd72827662766145c2733fd3/$FILE/Impact2014_3421.pdf)

4.A customer would like to use Analytics to drive business growth, reduce fraud, and increase efficiency. However, budgets are limited and the customer would like to use IBM Spectrum Scale to save money with the current storage infrastructure.

Which two IBM Spectrum Scale characteristics are applicable? (Choose two.)

- A. Increase storage utilization to defer future storage purchases.
- B. Increase physical storage capacity to handle Analytics.
- C. Reduce costs by using only high capacity drives.
- D. Reduce operational efficiency to increase performance.
- E. Identify the data that a company can dispose of.

Answer: A,C

5.What is the minimum role level needed to download support log files to troubleshoot the IBM SAN Volume Controller?

- A. Security Administrator
- B. Monitor
- C. Service
- D. Copy Operator

Answer: B

Explanation:

ftp://ftp.software.ibm.com/storage/san/sanvc/V6.3.0/SVC_Troubleshooting_Guide.pdf